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**Exam** : **CSSGB**

**Title** : **CSSGB (Six Sigma Green Belt)**

**Vendor** : **ASQ**

**Version** : **DEMO**

NO.1 Which element of waste best describes the cost of a resource being in the queue?

- A. Waiting
- B. Motion
- C. Inventory
- D. Correction

**Answer:** A

NO.2 The reason(s) for not marking the customer Specification Limits (SL) on a Control Chart is which of these? (Note: There are 4 correct answers).

- A. Process control teams should not control a process based on SLs
- B. Displaying the SLs on a Control Chart sends a wrong signal toward process control
- C. Marking the SLs on a Control Chart is against the principle of charting
- D. By marking the SLs, one can confuse the operator as to what limits are critical
- E. By using mere Control Limits the process only needs to be in Statistical Control

**Answer:** A,B,D,E

NO.3 According to a manager it takes an average weekday commute of 39 minutes with a Standard Deviation of 7 minutes for the employees to get to work when they use their personal vehicles for their office commute while management set a policy of not more than 40 minutes for their daily one-way commute. A survey conducted one day on 70 employees showed an average of 34 minutes commuting time using the metro public transportation system with a Standard Deviation of 21 minutes. For the employees choosing to increase their chances to come on time using personal transportation their variation should be reduced to \_\_\_\_\_?

- A. 1 minute
- B. 6 minutes
- C. 3.5 minutes
- D. Eliminate it to 0.0 minutes

**Answer:** C

NO.4 A Stable process is a process whose output is consistent over time. A primary tool used to analyze Stability would be a \_\_\_\_\_.

- A. Data Forward Plot
- B. Bag Plot
- C. Min/Max Plot
- D. Time Series Plot

**Answer:** D

NO.5 The Standard Deviation for the distribution of Means is called the \_\_\_\_\_ and approaches zero as the sample size reaches 30.

- A. Standard Error
- B. Mean Deviation
- C. Mean Spread
- D. Mean Error

**Answer: A**

NO.6 Which element of waste best describes "the unnecessary movement of materials and/or goods"?

- A. Overprocessing
- B. Motion
- C. Conveyance
- D. Correction

**Answer: C**

NO.7 Which of the following is used to test the significance for the analysis of a Variance Table?

- A. t Test
- B. F Test
- C. Chi Square Test
- D. Acid Test

**Answer: B**

NO.8 Voice of the Customer is a Lean Six Sigma technique to determine \_\_\_\_\_ attributes of a product or service.

- A. At least 6
- B. The profitable
- C. Critical-to-Quality
- D. The majority of the

**Answer: C**

NO.9 The very best way to begin an effort to map a process is to do which of these?

- A. Interview the process owner
- B. Interview the manager of the department
- C. Walk the actual process from beginning to end
- D. Take pictures of the factory floor at each shift

**Answer: C**

NO.10 When two Inputs have an impact on the Output together yet seem to have no or little impact on their own this is called a/an \_\_\_\_\_.

- A. Interaction
- B. Oddity
- C. Coincidence
- D. Impossibility

**Answer: A**

NO.11 When a Belt applies the practice of Poka-Yoke to a project challenge she is attempting to make certain the activity is \_\_\_\_\_.

- A. Well documented
- B. Removed from the line

- C. Mistake proofed
- D. Highly visible

**Answer:** C

NO.12 The term FMEA is an abbreviation for Failures Measure Effective Automation.

- A. True
- B. False

**Answer:** B